

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Anthem Blue Cross Partnership Plan	
Standard Benefits	<p>Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Emergency Services (24 hours a day, 7 days a week) 24-hour toll-free nurse helpline Telehealth (helping you get care outside your local area)</p> <p>Immunizations and check-ups Prenatal Care (our Future Moms program) Newborn and Well Baby Care Family Planning Services Health Education Services Rides to approved medical services/visits at no cost Vision Services (eye exams and glasses)</p>
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	<p>Alameda County Medical Center Highland Campus Alta Bates Summit Medical Center Alta Bates Summit Medical Center Summit Campus Alta Bates Summit Medical Center Herrick Campus Biggs Gridley Memorial Hospital</p> <p>Doctor's Medical Center San Pablo/Pinole Inc. Eden Hospital Medical Center San Leandro Hospital San Ramon Regional Medical Center Sutter Delta Medical Center</p>
Doctors you can go to	<p>Choose the doctor you want to provide your services. We have over 155 Primary Care Physicians (personal doctors) who work directly with over 470 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.</p>
Urgent Care Centers	Anthem Blue Cross offers 24-hour access to care.
Pharmacies	With over 83 pharmacies to serve you , you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.
Vision Plan	We have over 35 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.
Assistance with Public Transportation	24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.
Health Education	Health Education Classes and Community Events in your area Member Newsletters Audio Health Library with over 430 health topics
Languages	Our Representatives can assist you in the following languages: Spanish and many other languages.
Member Services Hotline	<p>Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to 7pm and can answer your questions. To learn more about Anthem Blue Cross, call us at 1-800-227-3238 Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Teens can obtain confidential health information service with trained registered nurses that understand the special needs of teenagers. TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.</p>

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Contra Costa Health Plan (CCHP)		
Standard Benefits	<p>Advice Nurse Service 24/7 Doctor Visits Specialist Visits Pharmacy Hospital Care (inpatient and outpatient) Emergency & Ambulance Services (24/7) Urgent Care Case Management Hospice Care</p>	<p>Prenatal Care & Maternity Newborn and Well Baby Care Family Planning Services Vision Services (See Vision Plan) Immunizations & Preventative Services Health Education Services Home Health Durable Medical Equipment</p>
<p>Plan Network Hospitals*</p> <p><i>*In the event of an emergency, call 911</i></p>	<p>County Provider Network Contra Costa Regional Medical Center, Martinez</p> <p>Kaiser Providers Kaiser Hospital, Richmond Kaiser Hospital, Walnut Creek Kaiser Hospital, Antioch</p>	<p>Community Provider Network Alta Bates Medical Group Alta Bates Summit Medical Center John Muir, Concord & Walnut Creek Children's Hospital of Oakland Sutter Delta, Antioch Doctor's Medical Center, San Pablo UC San Francisco Medical Center</p>
Doctors you can go to	<p>Primary Care Providers from the following groups Contra Costa Regional Medical Center Providers – 10 sites county wide Contracted specialists when authorized by CCHP Community Provider Network – private offices and health centers Kaiser Permanente (To be assigned to Kaiser you must have been a member of Kaiser within the previous 12 months.)</p>	
Urgent Care Centers	<p>Contra Costa Health Services Health Centers have same day appointments for same day care. Some ambulatory care centers are open on Saturdays and Sundays.</p> <p>Community Provider Network members can call their doctor or the CCHP Advice Nurse to access Night Owl Pediatrics and John Muir Urgent Care Centers Brentwood, Concord, San Ramon & Walnut Creek.</p> <p>Kaiser Permanente has urgent care at their locations for Kaiser members only.</p>	
Pharmacies	<p>CCHP members can have prescriptions filled at: Any contracted pharmacy (Call 1-800-777-0074 for a pharmacy near you), All pharmacies are listed in the Provider Directory, Kaiser Permanente facilities (for Kaiser members only).</p>	
Vision Plan	<p>CCHP members under age 21 or in other exempt categories can get vision exams at: Contra Costa Health Services specialty clinics, Contracted Optometrists (listed in the Provider Directory) Kaiser Permanente facilities (for Kaiser members only).</p>	
Assistance with Public Transportation	<p>Advice Nurse and Case Managers assist members with public transportation when medically necessary. Call 1-877-661-6230 (press 1)</p>	
Health Education	<p>Health Education is provided for disease management and for wellness, prevention and safety. Call (925) 313-6019</p>	
Languages	<p>Our Representatives can assist you in the following languages: Spanish, Vietnamese, Laotian, French, Gujarati, Korean, Mandarin, Cantonese, Czech, Hindi, Japanese, German, Tagalog, Taiwanese, Farsi, Lebanese, Dutch and other languages. Call Member Services for assistance. 1-877-661-6230 (press 2)</p>	
Member Services Hotline	<p>1-877-661-6230 (press 1) – 24-hour Advice Nurse 1-877-661-6230 (press 2) – 8am to 5pm M-F Member Services</p>	