

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Anthem Blue Cross Partnership Plan	
Standard Benefits	<p>Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Vision Services(eye exams and glasses) Emergency Services (24 hours a day, 7 days a week) 24-hour toll-free nurse helpline</p> <p>Telehealth (helping you get care outside your local area) Immunizations and check-ups Prenatal Care (our Future Moms program) Newborn and Well Baby Care Family Planning Services Health Education Services Rides to approved medical services/visits at no cost</p>
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	<p>El Camino Hospital El Camino Hospital Los Gatos Good Samaritan Hospital Lucile Packard Children's Hospital</p> <p>O'Connor Hospital Regional Medical Center of San Jose Santa Clara Valley Medical Center St. Louise Regional Hospital</p>
Doctors you can go to	<p>Choose the doctor you want to provide your services. We have over 375 Primary Care Physicians who work directly with over 1,530 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.</p>
Urgent Care Centers	<p>Anthem Blue Cross offers 24-hour access to care.</p>
Pharmacies	<p>With over 163 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.</p>
Vision Plan	<p>We have over 75 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.</p>
Assistance with Public Transportation	<p>24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.</p>
Health Education	<p>Health Education Classes and Community Events in your area Member Newsletters Audio Health Library – over 430 health topics</p>
Languages	<p>Our Representatives can assist you in the following languages: Spanish, Vietnamese and many other languages</p>
Member Services Hotline	<p>Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to 7pm and can answer your questions. To learn more about Anthem Blue Cross, call us at 1-800-227-3238</p> <p>Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Teens can obtain confidential health information service with trained registered nurses that understand the special needs of teenagers.</p> <p>TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.</p>

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Santa Clara Family Health Plan	
Standard Benefits	<p>Doctor Visits and Check-Ups Immunizations Vision Exams and Eyeglasses* Pregnancy & Delivery Care Well Baby Care Family Planning Services Home Health Care Hospital Care (inpatient and outpatient) In-home Supportive Services</p> <p>Lab Procedures and X-Ray Exams Prescription Medicines Specialist Care 24-hour Emergency Care, including out-of area Health Education Classes and Materials Multipurpose Senior Service Program Community Based Adult Services Long-term Care</p> <p><small>*Please call Member Services at 1-800-260-2055 for details and member eligibility.</small></p>
Plan Network Hospitals* <small>*In the event of an emergency, call 911</small>	<p>El Camino Hospital - Los Gatos and Mt. View Good Samaritan Hospital Kaiser Permanente Medical Centers Santa Clara and San Jose Lucile Salter Packard Children's Hospital</p> <p>O'Connor Hospital Santa Clara Valley Medical Center St. Louise Regional Medical Center Stanford University Hospital</p>
Doctors you can go to	<p>We have more than 973 primary care physicians who practice in either private offices or clinics. These doctors work directly with over 3,250 specialists and over 356 other medical service providers.</p>
Urgent Care Centers	<p>Santa Clara Family Health Plan offers 24-hour access to care.</p>
Pharmacies	<p>You can fill your prescriptions at any of our more than 240 pharmacies, including CVS, Costco, Rite Aid, Safeway, SaveMart, Target, Walgreens, Walmart, and many other independent neighborhood pharmacies.</p>
Vision Plan	<p>Vision examinations and eyeglasses are covered in full for some eligible members. Please call Member Services at 1-800-260-2055 for details and member eligibility.</p>
Assistance with Public Transportation	<p>We want to help you get to your doctor appointments. We provide free or low cost non-emergency medical transportation. All requests must be prior authorized and arranged by our Member Services Department. Please call Member Services at least 7 days before your scheduled appointment.</p>
Health Education	<p>Santa Clara Family Health Plan offers classes and materials on health care topics to help you stay well and live better. For more information about our free health education classes, please contact Member Services.</p>
Languages	<p>We can meet your language needs. We offer interpretation services in more than 170 languages including Sign Language. Please call Member Services at 1-800-260-2055 for details or assistance.</p>
Member Services Hotline	<p>Questions or Concerns? Call Member Services Toll Free: 1-800-260-2055 (TTY: 1-800-735-2929)</p> <p>Visit our local office: 210 E. Hacienda Avenue, Campbell, CA 95008</p> <p>Call our 24-hour Nurse Advise Line: 1-877-509-0294 Santa Clara Family Health Plan website www.scfhp.com</p>