

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Anthem Blue Cross Partnership Plan	
Standard Benefits	<p>Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Emergency Services (24 hours a day, 7 days a week) 24-hour toll-free nurse helpline Telehealth (helping you get care outside your local area)</p> <p>Immunizations and check-ups Prenatal Care (our Future Moms program) Newborn and Well Baby Care Family Planning Services Health Education Services Rides to approved medical services/visits at no cost Vision Services (eye exams and glasses)</p>
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	<p>California Pacific Medical Center - Davies Campus California Pacific Medical Center - Pacific Campus California Pacific Medical Center - California Campus Chinese Hospital San Francisco General Hospital</p> <p>St. Luke's Hospital St. Mary's Medical Center Seton Medical Center UC San Francisco Medical Center</p>
Doctors you can go to	<p>Choose the doctor you want to provide your services. We have over 485 Primary Care Physicians who work directly with over 3,280 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.</p>
Urgent Care Centers	<p>Anthem Blue Cross offers 24-hour access to care.</p>
Pharmacies	<p>With over 43 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.</p>
Vision Plan	<p>We have over 35 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.</p>
Assistance with Public Transportation	<p>24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.</p>
Health Education	<p>Health Education Classes and Community Events in your area Member Newsletters Audio Health Library – over 430 health topics</p>
Languages	<p>Our Representatives can assist you in the following languages: Spanish, Cantonese and many other languages</p>
Member Services Hotline	<p>Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to 7pm and can answer your questions. To learn more about Anthem Blue Cross, call us at 1-800-227-3238</p> <p>Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Teens can obtain confidential health information service with trained registered nurses that understand the special needs of teenagers.</p> <p>TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.</p>

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San Francisco Health Plan (SFHP)	
Standard Benefits	<p>Doctor Visits Pharmacy Prenatal Care Specialty Care Health Education Women's Health Services Vision Services Hospital Care</p> <p>Interpreter Services X-rays and Tests Family Planning Outpatient Mental Health Shots for Children Well Baby Visits Emergency Services</p>
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	<p>California Pacific Medical Center - Pacific Campus California Pacific Medical Center - Davies Campus California Pacific Medical Center - California Campus Chinese Hospital St. Luke's Hospital</p> <p>Kaiser Permanente Medical Center UCSF/Mt. Zion Medical Center UCSF Medical Center San Francisco General Hospital</p>
Doctors you can go to	San Francisco Health Plan has over 600 personal doctors and over 2,000 specialists. Our doctors speak over 20 languages, including Cantonese, Mandarin, Spanish, and Vietnamese. To find a doctor see the SFHP Medi-Cal Provider Directory, or visit www.sfhp.org .
Urgent Care Centers	Your doctor is available 24 hours a day, 7 days a week. Call your provider for Urgent Care after hours.
Pharmacies	With over 200 pharmacies to fill your prescription, you can find one close to your home or work. You can choose a neighborhood pharmacy, a hospital-based pharmacy or a large pharmacy like Walgreens or Safeway.
Vision Plan	Choose from over 90 vision doctors.
Assistance with Public Transportation	Your doctor can approve non-emergency transportation for you.
Health Education	Health Education Classes and Brochures about pregnancy care, stopping smoking, asthma reducing stress, nutrition, colds and flu, chronic conditions, and women's health; Member Newsletter; Health materials can be electronically downloaded at www.sfhp.org
Languages	Our Customer Service Representatives Speak: English, Cantonese, Vietnamese, Russian, Mandarin, Spanish and many other languages. Materials are translated into Spanish, Chinese, Vietnamese and Russian.
Member Services Hotline	Call Customer Service at 1-800-288-5555 or 415-547-7800 . We are available Monday-Friday from 8:30am - 5:30pm. Questions about your health? Call your doctor's office 24 hours a day, 7 days a week.