

# Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

<b>Health Net Community Solutions, Inc. (Health Net)</b>							
<b>Standard Benefits</b>	<p>Doctor Visits Specialty Care Prescription Medicines Urgent Care Hospital Care (inpatient and outpatient) Family Planning Services</p> <p>Prenatal and Newborn Care Vision Care (eye exams and glasses) Health Education Services CHDP Examinations Immunizations And other benefits for you and your family</p>						
<b>Plan Network Hospitals*</b> <i>*In the event of an emergency, call 911</i>	<p><b>3 Hospitals located in Stanislaus County:</b>            Doctor's Medical Center of Modesto            Oak Valley District Hospital            Stanislaus Surgical Hospital</p> <p><b>Note:</b> Health Net's Medi-Cal plan covers emergency services anywhere in the United States and emergency services requiring hospitalization in Canada or Mexico.</p>						
<b>Doctors you can go to</b>	<p>Our provider directory can help you choose from nearly <b>100</b> participating primary care providers and nearly <b>400</b> specialists. Our network includes all the major clinics in Stanislaus County including Golden Valley Health Centers, Health Services Agency, Valley Oak Pediatrics, Del Puerto Health Center, Oak Valley Hospital District health clinics in Oakdale, Riverbank and Escalon, and many others.</p>						
<b>Urgent Care Centers</b>	<p>24-hour nationwide emergency services at no cost to you. Your Health Net Primary Care Provider office staff will help you find an urgent care center close to where you live or work. Call Health Net's Member Services Department 24 hours a day, 7 days a week at <b>1-800-675-6110</b> for assistance.</p> <p><b>Note:</b> Health Net's Medi-Cal plan covers emergency services anywhere in the United States and emergency services requiring hospitalization in Canada or Mexico.</p>						
<b>Pharmacies</b>	<p>Our provider directory can help you choose from a large selection of pharmacies throughout Stanislaus County. Our network includes many chain and independent pharmacies including Costco, CVS, Rite Aid, Save Mart, Raley's, Target, Wal-Mart, and many others in your neighborhood!</p>						
<b>Vision Plan</b>	<p>Our provider directory can help you choose from qualified eye care providers to meet your vision care needs. Call us at 1-800-675-6110 for assistance.</p>						
<b>Assistance with Public Transportation</b>	<p><b>24-hour emergency transportation is available.</b> Call our 24-hour Health Net Member Services line at 1-800-675-6110 if you need assistance with non-emergency transportation. Just call us!</p>						
<b>Health Education</b>	<p><b>We offer many Health Education resources at no cost to our members including:</b></p> <table border="0"> <tr> <td>Materials on many health topics written in several languages</td> <td>Programs in weight management, nutrition, smoking cessation, asthma and diabetes.</td> </tr> <tr> <td>Health Education Classes</td> <td></td> </tr> <tr> <td>Member Newsletters</td> <td>Call <b>1-800-804-6074</b> for more information</td> </tr> </table>	Materials on many health topics written in several languages	Programs in weight management, nutrition, smoking cessation, asthma and diabetes.	Health Education Classes		Member Newsletters	Call <b>1-800-804-6074</b> for more information
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<b>Languages</b>	<p><b>We speak your language</b> – Our representatives speak Spanish, Vietnamese, Russian, Chinese and many other dialects and languages. TDD/TTY: 1-800-431-0964. Interpreting services available for ALL languages at no cost to you. Call 1-800-675-6110.</p>						
<b>Member Services Hotline</b>	<p>Call our Member Services Department – 24-hour Nurse Advice Line, 7 days a week at <b>1-800-675-6110</b>. Call Health Net toll-free at 1-800-327-0502 if you have any questions about Medi-Cal Managed Care or want to learn more about Health Net.</p>						

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<b>Health Plan of San Joaquin (HPSJ)</b>	
<b>Standard Benefits</b>	<p>Doctor Visits Vision (exams and glasses) Specialty Care Health Education &amp; Case Management Hospital Care (inpatient and outpatient)</p> <p>Pharmacy Prenatal Well Baby and Well Child Visits Shots for Children On site assistance at our local office</p>
<b>Plan Network Hospitals*</b>  <i>*In the event of an emergency, call 911</i>	<p>Dameron Hospital Doctor's Hospital of Manteca Doctor's Medical Center Modesto Emanuel Medical Center Lodi Memorial Hospital Oak Valley Hospital St. Joseph's Medical Center San Joaquin General Hospital Stanislaus Surgical Hospital Sutter General Hospital Sutter Memorial Hospital Sutter Tracy Community Hospital</p> <p><b>Referral Hospitals</b> Children's Hospital Central California Children's Hospital Oakland Lucile Packard Children's Hospital Stanford Medical Center UC San Francisco Medical Center UC San Francisco Mount Zion</p>
<b>Doctors you can go to</b>	Choose from over <b>345 physicians</b> and over <b>3,100 specialists</b> for your family's care, including Health Services Agency, Golden Valley Health Centers, Valley Oak Pediatrics, Oak Valley Hospital health clinics, and sites in Turlock, Escalon and more. Look in the HPSJ Provider Directory or online at <a href="http://www.hpsj.com">www.hpsj.com</a>
<b>Urgent Care Centers</b>	Urgent Care available in both Modesto and Turlock. 24-hour emergency services available nationwide. 24-hour access to HealthReach, our telephone advice nurse program.
<b>Pharmacies</b>	Community pharmacies in your neighborhood and chain pharmacies such as CVS, Rite-Aid, Walgreen's, Safeway, Save Mart, Target, and Wal-Mart.
<b>Vision Plan</b>	Over <b>40 eye care professionals</b> to serve you. HPSJ Provider Directory lists all ophthalmologists and optometrists in your area.
<b>Assistance with Public Transportation</b>	<b>24-hour emergency transportation services.</b> Assistance with transportation to and from office visits and health education programs.
<b>Health Education</b>	Health Education Classes and Community Events in your area HealthReach—our <b>FREE</b> Audio health library, features hundreds of topics and is just a phone call away. Quarterly newsletter— <i>FOCUS Your Health</i> and other mailings to help you stay healthy. <b>HPSJ rewards members for healthy habits!</b> Earn rewards for receiving certain preventive health screenings.
<b>Languages</b>	<b>Customer Service Representatives are available by telephone to help you in your language.</b> English, Spanish, Vietnamese, Cambodian and Hmong. We have materials available in multiple languages and interpreters for your medical appointments. Call us at 1-888-936-PLAN (7526) to learn more!
<b>Member Services Hotline</b>	Customer Service Representatives are available Monday – Friday to answer your questions. Call <b>1-888-936-PLAN</b> (7526). 24-hour assistance available from HealthReach, our Advice Nurse program. Access many self service options by logging into our member portal at <a href="http://hpsj.com">hpsj.com</a>