

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Kern Family Health Care (KFHC)			
Standard Benefits	<p>Complete range of benefits available through a network of more than 650 providers.</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> Doctor Visits Urgent Care Services Family Planning Services Hospital Care (inpatient and outpatient) Immunizations Pharmacy Vision Services (eye exam and glasses) Hearing Test (by Audiologist) </td> <td style="width: 50%; border: none;"> Specialist Services Emergency Services Prenatal Care Newborn Care Well Baby Care Health Education Podiatry Services Speech Therapy (by Speech Therapist) </td> </tr> </table>	Doctor Visits Urgent Care Services Family Planning Services Hospital Care (inpatient and outpatient) Immunizations Pharmacy Vision Services (eye exam and glasses) Hearing Test (by Audiologist)	Specialist Services Emergency Services Prenatal Care Newborn Care Well Baby Care Health Education Podiatry Services Speech Therapy (by Speech Therapist)
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Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	<p>8 Hospitals in Kern County and 4 in neighboring counties.</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> Bakersfield Memorial Hospital Good Samaritan Hospital Kern Medical Center San Joaquin Community Hospital Delano Regional Medical Center Kern Valley Healthcare District </td> <td style="width: 50%; border: none;"> Ridgecrest Regional Hospital Tehachapi Hospital Children’s Hospital Central California UCLA Medical Center USC University Hospital Children’s Hospital Los Angeles </td> </tr> </table>	Bakersfield Memorial Hospital Good Samaritan Hospital Kern Medical Center San Joaquin Community Hospital Delano Regional Medical Center Kern Valley Healthcare District	Ridgecrest Regional Hospital Tehachapi Hospital Children’s Hospital Central California UCLA Medical Center USC University Hospital Children’s Hospital Los Angeles
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Doctors you can go to	<p>Choose from over 220 primary care providers and over 260 specialists located in 18 cities throughout Kern County. Our network includes all the major clinics and Federally Qualified Health Centers in Kern County as well as many private care practices.</p>		
Urgent Care Centers <i>*After hours clinic</i>	<p>6 Urgent Care Centers located throughout Kern County.</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> Delano Prompt Care Clinic Pedi Center Vernon Sorenson - MD, APC </td> <td style="width: 50%; border: none;"> Northeast Walk-in Clinic* Professional Urgent Care West Side Urgent Care </td> </tr> </table>	Delano Prompt Care Clinic Pedi Center Vernon Sorenson - MD, APC	Northeast Walk-in Clinic* Professional Urgent Care West Side Urgent Care
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Pharmacies	<p>KFHC offers you a choice of over 90 neighborhood pharmacies or larger chain pharmacies throughout Kern County. Please look at the KFHC Provider Directory for a pharmacy near you.</p>		
Vision Plan	<p>Choose from 21 Vision Service Plan (VSP) eye doctors to meet your vision care needs in Kern County. Please look in the Kern Family Health Care Provider Directory or visit our website: kernfamilyhealthcare.com for an eye doctor near you.</p>		
Assistance with Public Transportation	<p>24-hour emergency transportation services. For non-emergency transportation, please contact Kern Family Health Care.</p>		
Health Education	<p>Extensive Health Education programs available at no cost to members, including: Weight management, nutrition, diabetes, smoking cessation, and asthma. Health Education classes offered throughout the year. Member health education brochures, newsletters and 24-hour Audio Health Library with many recorded health information topics.</p>		
Languages	<p>KFHC and its participating providers are able to communicate with members in more than 170 languages. Free language interpreter services including American Sign Language.</p>		
Member Services Hotline	<p>Your health care questions can be answered 24 hours a day. Our Member Services Representatives are available Monday – Friday from 8:00 AM to 5:00 PM by calling (661) 632-1590 (Bakersfield) or 1-800-391-2000 (outside of Bakersfield). After hours assistance available from our 24-hour Advice Nurse Line by calling (661) 632-1590 (Bakersfield) or 1-800-391-2000 (outside of Bakersfield).</p>		