

Medi-Cal Managed Care Comparison Chart

The information is being provided for INFORMATION purposes only. To order an enrollment package, or for assistance filling one out, call 1-800-430-4263. Translators are available. For TDD/TTY users, call 1-800-430-7077.

Alameda Alliance for Health	
Standard Benefits	<p>Doctor Visits Specialist Services Hospital Care (inpatient and outpatient) Emergency Services Prenatal Care Newborn & Well Baby Care Vaccines for Children</p> <p>Family Planning Health Education Classes & Materials Vision, Hearing, & Podiatry Visits <i>(for eligible members)</i> Contact Member Services for eligibility requirements. Mental Health & Substance Abuse Treatment Diagnostic & Labor Services</p>
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	<p>Alameda Health System – Fairmont Hospital – Highland Hospital – Alameda Hospital – San Leandro Hospital Alta Bates Medical Center Alta Bates Medical Center - Summit Campus Alta Bates Medical Center - Herrick Campus Eden Medical Center</p> <p>St. Rose Hospital UC San Francisco Benioff Children's Hospital Oakland UC San Francisco Medical Center ValleyCare Health System – ValleyCare Medical Center – Valley Memorial Center Washington Hospital Healthcare System</p>
Doctors you can go to	<p>Alliance members can choose from a network of over 2,200 doctors, 14 hospitals, 29 community health centers, and more than 181 pharmacies throughout Alameda County. If a health care provider you prefer is not listed in our provider directory, please call us at 510-747-4567 and we will contact the provider to find out if he or she is interested in joining our network.</p>
Urgent Care Centers	<p>Call your Primary Care Provider first for urgent care.</p>
Pharmacies	<p>Choose from conveniently located pharmacies in your neighborhood. We have over 180 network pharmacies located throughout Alameda County. See the Provider Directory for a full listing.</p>
Vision Plan	<p>March Vision Care – Please call 1-888-493-4070 for help in finding a vision provider.</p>
Assistance with Public Transportation	<p>Medical Appointment Transportation Services. The Alliance can provide bus tickets to medical appointments for Medi-Cal Alliance members with 5 days or more advanced notice.</p>
Health Education	<p>Free Classes and Materials on many health topics Member Newsletters Videos Call Health Education at 510-747-4577 for more information.</p>
Languages	<p>Free interpreter services for medical appointments with 3 or more days advanced notice; call us to schedule. Our Member Service Representatives can assist you in the following languages: English, Spanish, Cantonese, Vietnamese and many other languages</p>
Member Services Hotline	<p>Member Services staff are available Monday – Friday from 8am – 5pm by calling 1-877-932-2738 or 510-747-4567.</p>

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Anthem Blue Cross Partnership Plan		
Standard Benefits	Doctor Visits Specialist Services Pharmacy Hospital Care (inpatient and outpatient) Emergency Services (24 hours a day, 7 days a week) 24-hour toll-free nurse helpline Telehealth (helping you get care outside your local area)	Immunizations and check-ups Prenatal Care (our Future Moms program) Newborn and Well Baby Care Family Planning Services Health Education Services Rides to approved medical services/visits at no cost Vision Services (eye exams and glasses)
Plan Network Hospitals* <i>*In the event of an emergency, call 911</i>	Alameda County Medical Center Highland Campus Alta Bates Summit Medical Center Alta Bates Summit Medical Center Summit Campus Alta Bates Summit Medical Center Herrick Campus	Children's Hospital Oakland Eden Hospital Medical Center San Leandro Hospital St. Rose Hospital
Doctors you can go to	Choose the doctor you want to provide your services. We have over 620 Primary Care Physicians who work directly with over 1,335 Specialists to take care of you. Many of them are right in your community. Please look in the Anthem Blue Cross Provider Directory for a doctor near your home.	
Urgent Care Centers	Anthem Blue Cross offers 24-hour access to care.	
Pharmacies	With over 114 pharmacies to serve you, you are sure to find one near your home. Our network includes many chain and independent pharmacies. Please look in the Anthem Blue Cross Provider Directory for a pharmacy near your home.	
Vision Plan	We have over 135 eye doctors to serve you. Please look in the Anthem Blue Cross Provider Directory for an eye doctor near your home.	
Assistance with Public Transportation	24-hour emergency transportation services. For non-emergent transportation contact Anthem Blue Cross.	
Health Education	Health Education Classes and Community Events in your area Member Newsletters Audio Health Library – over 430 health topics	
Languages	Our Representatives can assist you in the following languages: Spanish and many other languages.	
Member Services Hotline	Do you have a question? Call our Member Service Unit 1-800-407-4627 We are available 7am to 7pm and can answer your questions. To learn more about Anthem Blue Cross, call us at 1-800-227-3238 Call our 24-hour Nurse Advice Line 1-800-224-0336 Listen to many health topics or talk with a registered nurse. Teens can obtain confidential health information service with trained registered nurses that understand the special needs of teenagers. TDD (Telecommunication Device for the Deaf) 1-888-757-6034 For the hearing impaired which directly accesses customer service staff in the Member Service Unit.	